



arkansas chapter

HFMA ARKANSAS CHAPTER

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2025-2026

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Tina Creel

501-224-7878

www.arkhospitals.org

As an AHA member, you don't need to call in outside consultants when searching for business solutions. AHASI, a subsidiary of the Arkansas Hospital Association, is your in-house consulting firm, trusted for years by hospitals of all sizes throughout the state. AHASI offers carefully vetted business services to AHA members at specially brokered rates. Need help problem solving on specific projects or in a particular department? One consultation with our team will connect you to companies with proven records of service specifically to hospitals. We are dedicated to your hospital's outcomes, and that's why we connect you with exactly the help you need to meet today's health care business challenges. Join your fellow member hospitals: Let AHASI connect you to top hospital business solutions.



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Whatever you need to thrive and grow, Bank of America Healthcare Banking™ is by your side with the resources, solutions and vision to see you through. Drawing on more than 30 years of experience serving hospitals, healthcare facilities and institutions, we deliver smart solutions that make it easier to do business, and the expertise to help you take on what's next. business.bofa.com/healthcare



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Lynann Papan

800-879-2669

www.completecare.com

CompleteCare Inc. is a nationally recognized revenue cycle management (RCM) firm based in Arkansas, proudly serving healthcare providers for over 40 years. As a long-standing member of the Healthcare Financial Management Association (HFMA), CompleteCare brings deep expertise and trusted partnerships to hospitals, physician groups, and specialty clinics across the country.

Our comprehensive services include early out patient billing, insurance claim follow-up, coding, prior authorization, payor contract negotiations, and full revenue cycle consulting. We are known for our personalized approach, U.S.-based support teams, and data-driven results that consistently improve reimbursement, accelerate cash flow, and enhance patient satisfaction.

At CompleteCare, we believe in delivering more than just billing services — we become an extension of your team, advocating for operational excellence and financial success. With decades of experience and a commitment to integrity and performance, we help providers thrive in today's evolving healthcare landscape.



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Erika Rohrer

502-262-2534

www.firstsource.com/healthcare

Firstsource Healthcare Providers is a division of Firstsource Solutions Limited, a global leader in digital-first Business Process Management (BPM) solutions. Firstsource Healthcare Providers brings together two industry-leading brands – MedAssist and PatientMatters – helping hospitals and health systems unlock their revenue cycle potential while elevating the patient financial experience. Our Digital First, Digital Now approach coupled with the human touch heightens engagement across the patient journey, rapidly maximizing reimbursement, increasing cash flow, and reducing bad debt. We currently help over a thousand hospitals, health systems, and physician group practices across the US personalize patient engagement and drive revenue excellence. Visit <https://www.firstsource.com/healthcare/healthcare-providers> for more information.

forvis mazars

FORVIS MAZARS

Derek Pierce, CPA, FHFMA, Partner

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Forvis Mazars Healthcare & Life Sciences team delivers tailored assurance, tax, and consulting services to providers and organizations across the care continuum. Serving hospitals, physician groups, senior living, life sciences companies, and more. They help clients navigate regulatory complexities, improve financial performance, and implement strategic initiatives. From emerging companies to established global firms, Forvis Mazars helps clients streamline operations, manage risk, and adapt to a rapidly changing healthcare environment.



IMPACT HEALTHCARE SOLUTIONS

Phillip Thomas

318-243-4916

www.impact-healthcare.net

Impact Healthcare Solutions is a dynamic healthcare business services firm specializing in Revenue Cycle Management, Healthcare Administration, and Consulting. Led by a diverse team of hospital, practice management, and revenue cycle executives, our revenue cycle professionals provide business solutions to hospitals, medical practices, and other healthcare organizations across the United States. We combine high performance and data analysis with process integrity and data security to deliver greater efficiency, lower risk, and increased payments. Providing quality services is our business.



MID-SOUTH ADJUSTMENT CO., INC

Nathan Sullivan

870-541-4225

www.midsouthadjustment.com

Mid-South Adjustment is a full-service billing and collection agency located in Pine Bluff, Arkansas. Established in 1981 and continuing its service as a family owned agency, Mid-South has proven its ability to provide consistent results for its clients. We use industry leading telecommunication and collection technology to provide our clients with the best recoveries for their receivables. We believe in placing our clients first and making sure that, in all we do, we are looking out for their fiscal betterment. We are members of the Arkansas and American Collectors Association as well as the Better Business Bureau. There is a difference when it comes to billing and collection agencies, come see what your receivables are missing.



MSCB, Inc.

Andrew Davis

(800) 905-8067

www.msconline.com

MSCB was one of the first, and is one of the last remaining, privately held collections agencies to work exclusively in healthcare. Nobody understands healthcare self-pay recovery better than MSCB. We know we are not just working with a debtor but also with a patient. MSCB believes you must balance recovery with care. Our Revenue Enhancement Program for self-pay collections can start at Day 1 or it can be installed between your in-house efforts and primary collections. MSCB's collection program will enhance your PR, increase your cash flow, and decrease your bad debt write-off. For over 40 years MSCB has worked to combine good people with state-of-the-art technology to offer unsurpassed service and recovery. Let MSCB share their great story with you and you can begin to share in their great results.



Professional Credit Management, Inc.

PROFESSIONAL CREDIT MANAGEMENT, INC.

Mark Rowland

(800) 999-3780

www.pro-credit.com

Professional Credit Management, Inc. (PCM) is a regional collection agency committed to providing financial services and solutions to healthcare institutions. Established in 1980, PCM specializes in consumer debt collection, early-out services, post-assignment account litigation, presumptive charity scoring, account segmentation, payment plan management, and special A/R projects.

Our commitment to service is evident through industry affiliations, on-going training, employee incentive programs, and telecommunication and collection technology. This commitment has allowed PCM to recover receivables at a rate notably higher than national averages. PCM provides clients with online access, records all telephone calls, and is poised and capable of handling services and projects of any size to resolve clients' A/R needs. All services are provided in a professional manner, protecting client relationships with their community and patients.

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Connectivity Consortium

AHA CONNECTIVITY CONSORTIUM

Randy Reznik

720-924-8181

www.fedfunding.net

The Arkansas Hospital Association's Connectivity Consortium was established with a mission to assist hospitals achieve maximum subsidies under the FCC's Healthcare Connect Fund. These federal funds come back to hospitals through their broadband expenditures, if they're applied for. The role of the consortium is to educate hospitals about the program, and to help them achieve these funds annually. The use of a consortium provides advantages in the program and helps hospitals with a funding advantage. In addition, the AHA Connectivity Consortium's methods of hospital education, vendor engagement, community engagement and our annual checkups with each hospital ensure that over time our mission of each healthcare provider achieving maximum subsidy under the program every year is

realized. These funds are widely underutilized, and your Connectivity Consortium can easily show you your hospital's data and if there is more funding available for you.

CPAs / ADVISORS



BLUE & CO., LLC.

Shawn Adams

502-876-8901

<https://www.blueandco.com>

Founded in 1970, Blue & Co., LLC is an independent accounting and advisory firm with more than 560 people in 12 offices across Indiana, Ohio, Kentucky, and Michigan. Blue's public accounting expertise includes the practice areas of assurance, tax compliance and consulting, healthcare consulting, benefit plan services, valuation and litigation support, and client accounting services. Its industry specializations include healthcare, construction, nonprofit, manufacturing & distribution, technology, financial services organizations, and agribusiness. For more information, please visit www.blueandco.com



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Christopher Simpson

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Corpay (NYSE: CPAY), the Corporate Payments Company, is a global S&P 500 provider of commercial cards (e.g., business cards, fleet cards, virtual cards) and AP automation solutions (e.g., invoice and payments automation, cross border payments) to businesses worldwide. Our solutions "keep business moving" and result in our customers better controlling purchases, mitigating fraud, and ultimately spending less. To learn more visit www.corpay.com



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Karen Henry

435-703-3779

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CSG Forte delivers digital payments solutions that help organizations scale faster and smarter. With CSG Forte, organizations process omnichannel payments across a best of breed, PCI-compliant digital platform that allows customers to make any payments, via any channel, at any time. Our award-winning technology empowers organizations to modernize how customers pay bills, increasing on-time payments and customer satisfaction while using a single low-code, unified digital platform. CSG Forte processes 215 million transactions annually, totaling over \$164 billion in payments, for more than 130,000 worldwide businesses across government, property management, telecom, healthcare and other industries.

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ELEVATE PATIENT FINANCIAL SOLUTIONS

Bill Munn

205-612-9812

www.elevatepfs.com

A trusted partner for more than 40 years, Elevate Patient Financial Solutions® delivers market-leading RCM solutions to hospitals and health systems nationwide. ElevatePFS® provides best-in-class services and innovative, specialized technology to address the most complex challenges of the revenue cycle. Our services include Medicaid Eligibility & Disability Enrollment, Third Party Liability, Workers' Compensation, Veterans Administration, Out-of-State Eligibility, Denials Management, Extended Business Office Engagements, including A/R Services, Low Balance Insurance Follow up, Zero Balance Payment Recovery, and Legacy Receivables, and Self-Pay/Early Out Billing & Collections. With in-depth, state-specific knowledge and a coast-to-coast presence, ElevatePFS delivers exceptional performance and an unmatched client experience. To learn more about ElevatePFS solutions, please visit ElevatePFS.com.



ENGAGEMED, INC

Anna Johnson

501-224-1690

www.engagemed.com

EngageMED was formed in January 1995 as a collaborative effort between Little Rock Family Practice Clinic and St. Vincent Infirmary. Our goal at that time was to operate a physician billing company that delivered an efficient platform for medical groups and private medical practices to outsource their revenue cycle management, which provided a pathway for independent physicians to maintain their practice autonomy.

As the landscape of delivering healthcare constantly evolves, we have made it our mission over the last 25 years to continually adapt to meet the needs of our clients. Initially known as Arkansas Physician Management, Inc., we rebranded as EngageMED in 2018 to embody the comprehensive practice management services we provide.

Our team members focus on achieving Excellence for each client – approaching each day through the lenses of our core values: Integrity, Respect, Innovation, Service. We are proud to serve our clients as the most innovative, full-service management services organization. EngageMED ... innovatively engaging with healthcare professionals to achieve success!



FIRST SECURITY BANK

Charles Kreps

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At First Security, we've been investing in our home state since 1932, growing deep roots and even deeper relationships. Today, our friendly professionals are still helping Arkansans bank better, putting that history and stability to good use for the people and places we love best – Arkansas communities, families and futures. Our local network of 76 community banking centers, 95 ATMs and over 1,000 employees

across the state offer solutions for the financial needs of individuals, businesses and the public sector. First Security Bank is a place where commitment, experience, education and community service combine to create a customer-oriented banking institution that is second to none. Bank better with us!



Franklin Service, Inc.

FRANKLIN SERVICE, INC.

Bill Nesmith

877-869-7776

www.franklinservice.com

Franklin Service Inc. (FSI) has been improving revenue streams for healthcare providers across the Southeast for over 40 years. As a trusted partner of Large Healthcare systems to small Rural Hospitals, FSI consistently provides professional services with outstanding results. By utilizing the latest technology with experienced healthcare staffing, FSI clients enjoy critical revenue flow that may be the difference in their success. With in house compliance and legal departments our clients enjoy a peace of mind that their inventory is being handled within current state and federal regulations. FSI is licensed in all 50 states. FranklinService Inc.(formally Franklin Collection Service Inc.) has a long history of supporting HFMA and has years of sponsoring state and regional meetings.



FRIDAY ELDREDGE & CLARK LLP

Jasmine Richardson

501-370-1455

www.fridayfirm.com

Whether you are a hospital, physician group, healthcare provider, or a company that serves provider organizations, you know that the demands on the health sector are complex. At Friday, Eldredge & Clark, we offer a range of legal services to address the challenges faced by hospitals, physician groups, and healthcare providers. Our healthcare lawyers have the experience to handle regulatory and compliance issues, contract negotiations, reimbursement matters, and audit reviews and appeals. We provide support for business operations including mergers and acquisitions, financing and restructuring, corporate and strategic counseling, litigation defense, physician compensation, and labor and employment issues. Our clients come from a variety of healthcare sectors including hospitals, ambulatory surgery centers, pharmaceutical companies, medical device manufacturers, physician groups, insurers, ancillary service providers, nursing facilities, and foundations.



HORNE LLP

Kathy Brown

601.326.1356

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Founded on a cornerstone of public accounting, HORNE has transformed into a professional services firm to solve their clients' biggest issues. HORNE's 2,300+ employees have skills and experiences in healthcare analytics, valuation, business growth, information technology, cybersecurity, economic recovery, people development and project management, as well as public accounting. HORNE leverages those skills and experiences to help solve their client's biggest challenges and help them grow their business. They still do audits and tax returns, but now, HORNE does a whole lot more.

For additional information on how HORNE can help you achieve your goals, visit the HORNE website or contact HORNE Healthcare Senior Manager Laura Gillenwater at 601.326.1378 or laura.gillenwater@horne.com, and don't forget to check them out on LinkedIn and Twitter.



KAUFMANHALL

Christine Campbell

847-441-8780

www.kaufmanhall.com

For nearly 40 years, Kaufman Hall, a Vizient company, has been a trusted advisor to our clients. Our mission is to influence the transformation of the healthcare industry. We are committed to helping our clients identify and achieve their strategic, operational, and financial goals in a challenging environment. We provide independent, objective insights grounded in sound data and analysis to help clients fulfill their missions, achieve their goals, and tackle their toughest problems.

MEDITECH

MEDITECH

Lisa Billington
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www.ehr.meditech.com

MEDITECH empowers healthcare organizations to expand their vision of what's possible with Expanse, the intelligent EHR platform you can trust. Expanse transforms care and ushers health systems of all shapes and sizes into the future with AI-infused solutions, personalized workflows, next-level interoperability, and predictive analytics — all working together to drive better outcomes. See why thousands of healthcare organizations in 28 countries and territories have chosen Expanse to keep them at the forefront of innovation, boosting productivity and improving satisfaction of their staff and patients. Visit ehr.meditech.com and follow us on YouTube, LinkedIn, X/Twitter, Facebook, Instagram, and Threads.

MEDMETRIXTM

MEDMETRIX

Chad Preston
973-294-6234

www.med-metrix.com

Med-Metrix is a trusted leader in revenue cycle management (RCM), delivering high-impact solutions to both hospital and physician billing operations. With a deep understanding of provider-side challenges, Med-Metrix offers comprehensive RCM services and targeted point solutions that drive measurable financial performance. From patient access and revenue integrity to denial management and analytics, Med-Metrix combines advanced technology with expert consulting to optimize every phase of the revenue cycle. Their flexible engagement model allows clients to choose full-service support or modular solutions tailored to specific needs. Med-Metrix is more than a vendor—they are a strategic partner committed to transparency, collaboration, and results. Whether improving cash flow, reducing AR days, or enhancing operational efficiency, Med-Metrix empowers healthcare organizations to thrive in a complex financial landscape.



PROFESSIONAL CONSULTING SERVICES, INC.

Jeff Roper, Tracye Enis, Scott Roper or Jake Roper
501-771-4693 or 866-502-0505

www.proconsvc.com

Since 1992 Professional Consulting Services, Inc. has been providing healthcare billing and consulting services to providers in Arkansas and surrounding states. Our clients include hospitals, physicians, allied health providers, ambulatory surgery centers, healthcare attorneys along with other providers types.

Professional Consulting Services is headquartered in Conway, AR, with satellite offices in Little Rock and Fort Smith. PCS employs a large staff of billing support, claims experts and certified professional coders from all over Arkansas. They work in teams or as individuals depending on our client's needs and keep a commitment to high quality customer service. Our claims experts are problem solvers and results oriented and offer high quality customer service to your patients to extend your excellent service experience beyond the clinic!



REVENUE INTEGRITY MANAGEMENT RESOURCES

Vonda Russell Walters
870-460-5208

www.rimresources.org

RIMResources is a nationwide leader in healthcare revenue integrity, specializing in comprehensive chargemaster services. With over 30 years of industry expertise, we help hospitals and clinics across the U.S. maintain accurate, compliant, and strategically aligned charge description masters (CDMs). Our detailed reviews identify inconsistencies, improve coding accuracy, and ensure alignment with regulatory and reimbursement requirements—directly impacting financial performance and compliance. We work closely with department leaders to ensure the CDM reflects current services, supports defensible pricing, and maximizes reimbursement. In addition to chargemaster optimization, RIMResources provides support in other key revenue cycle areas to enhance overall integrity and efficiency. Clients receive continued consultation and support for up to one year after project completion. At RIMResources, we're committed partners in strengthening your revenue cycle foundation.

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FIRST COLLECTION SERVICES

John Dunkum
501-455-1658

www.fcscollects.com

First Collection Services, established in Little Rock, Arkansas in 1969, is a full-service accounts receivable collection agency. We are a nationally licensed and bonded woman-owned certified (WBE) corporation. FCS is a leader in providing our medical clients cost effective, innovative collection services that produce maximum recoveries using industry knowledge, expertise and automated business systems. We specialize in First Party, Third Party Pre-Collect and Full-Service Collections.

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KNOWTION HEALTH

Kenneth Joerndt
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www.knowtionhealth.com

Knowtion Health helps hospitals and health systems address coordination-of-benefit (COB) and clinical denials, recover on low balance accounts, and resolve complex claims. In a world where the balance of power and complexity in insurance denials favor payers, our claim experts and technologies drive better outcomes and automation in insurance claim resolution. Providers achieve accelerated and increased revenue, solutions to labor shortages, and an optimized patient experience.

MEDUIT

Kelly Fielder
214-679-5756

www.meditrcm.com

Meduit is one of the nation's leading revenue cycle management companies with decades of experience in the RCM solutions arena, serving more than 1,100 hospital and physician practices in 48 states. Meduit combines a state-of-the-art accounts receivable management model with advanced technologies and an experienced people-focused team that takes a compassionate and supportive approach to working with patients. Meduit significantly improves financial, operational, and clinical performance, ensuring that healthcare organizations can dedicate their resources to providing more quality healthcare services to more patients. For more information, contactus@meduitrcm.com.

MILESTONE CONSULTING

Steven Scammell
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www.consultmilestone.com

Milestone Consulting recognizes the current and emerging challenges facing hospitals and the broader medical community. In today's environment, one of the most critical factors in maintaining operational strength is the ability to recruit and retain a skilled, committed workforce. We support this goal through carefully selected voluntary benefit packages and customized delivery platforms that enhance your employee value proposition—improving attraction, engagement, and retention in a highly competitive labor market. Our Hollowtree-LTC platform is specifically designed to meet the unique needs of healthcare organizations, offering flexible, impactful solutions tailored to your workforce.

ORGANIZATIONAL INTELLIGENCE

Allan White
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<https://oihealth.com/>

Oi Health is a leader in next-generation decision support systems for healthcare organizations, providing the tools to achieve continuous improvement and enhanced performance.

Oi Health's suite of innovative and feature-rich products provides management teams with comprehensive financial and operational reporting, costing as a service, Budgeting, capital planning, analysis, and data visualization within an entirely browser-based model.

Healthcare management teams use Oi Health to improve financial and operational performance, facilitate accountability, increase data integrity, improve the timeliness of information, and reduce time spent on non-value-added activities related to reporting, analysis, and budgeting.

WAYSTAR

Cassie Allison
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www.waystar.com

Waystar's mission-critical software is purpose-built to simplify healthcare payments so providers can prioritize patient care and optimize their financial performance. Waystar serves approximately 30,000 clients, representing over 1 million distinct providers, including 16 of 20 institutions on the U.S. News Best Hospitals list. Waystar's enterprise-grade platform annually processes over 6 billion healthcare payment transactions, including over \$1.8 trillion in annual gross claims and spanning approximately 50% of U.S. patients. Waystar strives to transform healthcare payments so providers can focus on what matters most: their patients and communities. Discover the way forward at waystar.com.

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Ryan Werling
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www.ablepayhealth.com

AblePay is a no-cost program dedicated to enhancing the patient experience by offering savings, flexible payment options, and billing support to help patients manage and pay medical bills. By removing medical providers from the payment process, we eliminate these costs and empower patients with convenient savings up to 13% and no-interest payment options. Medical providers partnering with AblePay receive guaranteed, risk-free payments in 14 business days and experience a dramatic increase in overall revenues.

CAPIO

Jeff Stallings
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www.capiofi.com

Capio helps healthcare providers and physician organizations increase cashflow while lowering their bad debt expense and delivering compassionate, flexible resolution solutions to patients burdened by medical debt. Capio is an advocate for patient-centered collections and offers tools to help patients pay what they can afford and achieve long-term financial wellness.

CORROHEALTH

Nick Tingle
314-488-3363

www.CorroHealth.com

CorroHealth is the leading provider of clinically led healthcare analytics and technology-driven solutions, dedicated to positively impacting the financial performance for physicians, hospitals, and health plans. With over 17,000 employees worldwide, CorroHealth offers integrated solutions, proven expertise, intelligent technology, and scalability to address needs across the entire revenue cycle. Our global presence extends over 10 locations, including the United States, India, and the United Kingdom, enhancing our ability to deliver exceptional service on a large scale. More information can be found at corrohealth.com.

DOCUVOICE LLC

Bob Stewart
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www.docuvoice.com

DocuVoice provides targeted reimbursement solutions for healthcare. Our team has strategically selected experienced healthcare business/vendor partners to provide unique solutions for medical coding, clinical documentation and patient advocacy. Our services include remote medical coding services, physician-conducted audits & services and patient advocacy (via philanthropic opportunities). The bottom line: Our robust, "white glove" solutions, provide additional hard-dollar gains with a significant Return on Investment (ROI).

EXPERIAN HEALTH

David Pico
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<https://www.experian.com/healthcare/>

At Experian Health, we serve more than 60 percent of U.S. hospitals and more than 7,500 medical practices, labs, pharmacies and other healthcare providers with data-driven platforms and insights that help our clients make smarter business decisions, deliver a better bottom line and establish strong patient relationships.

HOLLIS COBB ASSOCIATES, INC.

Lee Patillo
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www.holliscobb.com

Since 1977, Hollis Cobb Associates has worked to provide valuable and timely solutions to healthcare providers. From front end services including Pre-Authorization, Pre-Registration, Scheduling, and Customer Service, to Insurance Follow Up and Early Out and Bad Debt Collections, Hollis Cobb has teams at every step of the Revenue Cycle. Our people, along with advanced technology and reporting, allow Hollis Cobb to consistently deliver on and exceed client expectations.

OS INC

Lori Zindl
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www.os-healthcare.com

OS inc. is a healthcare revenue cycle management company helping hospitals and physician groups improve financial performance. We offer customized solutions including billing, coding, A/R management, denial prevention, and full RCM outsourcing. With decades of experience, our hands-on approach boosts collections, streamlines workflows, and ensures compliance—tailored to each organization's unique needs.

PROCARE THERAPY SERVICES, LLC

Billy Holmes
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www.procarethrapy.net

ProCare Therapy Services is a leading rehabilitation services provider specializing in physical therapy, occupational therapy, and speech-language pathology. With over 15 years of experience, ProCare partners with skilled nursing facilities, hospitals, pediatric centers, and home health organizations to deliver high-quality, patient-centered care. Our expert team creates customized therapy programs focused on achieving clinical, operational, and regulatory goals. Headquartered in Little Rock, Arkansas and serving clients across multiple states, ProCare combines clinical excellence with strategic insight to drive outcomes and support long-term success.

QUADAX

Lindsey Jeffcoat
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Quadax delivers intelligent, end-to-end revenue cycle solutions that help healthcare organizations improve financial performance and streamline operations. Our offerings include industry-leading claims management with a 99.7% clean claim rate, powerful denial resolution tools, enhanced patient access workflows, and AI-driven analytics for smarter decision-making. Backed by decades of expertise and a commitment to client success, Quadax empowers providers to reduce denials, accelerate reimbursement, and improve visibility across the revenue cycle, so they can focus on delivering care.

TRUBRIDGE

Marg Louwagie
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TruBridge connects healthcare providers, patients, and communities using innovative solutions to address both financial and clinical needs, resulting in substantial value in healthcare delivery. Our revenue cycle services and technology, recognized by HFMA Peer Reviewed®, stands at the forefront of the industry, enhancing productivity and fortifying the financial well-being of organizations. We advocate for data-driven patient journeys, bolstering value-based care and yielding improvements in outcomes and patient satisfaction. Furthermore, our EHR products play a pivotal role in supporting streamlined and efficient patient care by integrating data across various facility types. www.trubridge.com