



arkansas chapter

Arkansas Chapter Fall 2024 Payor & Reimbursement Summit Conference

Wednesday, October 16, 2024

- 5:30 pm HFMA Board and Committee Chair Meeting – Top Golf Little Rock
- 6:30 pm – 8:30 pm Networking Opportunities Sponsored by Corporate Sponsors – Top Golf Little Rock, AR

Thursday, October 17, 2024

- 7:30 – 8:15 am Registration & Breakfast – Pre-Conference Area – Foyer IV
- 8:15 – 8:30 am Welcome & Announcements – Melodie Colwell, HFMA President– Rock Island IV-VII

General Session – Rock Island IV-VII

8:30 – 10:10 am | Course FL2401

Payor and Reimbursement Summit Hot Topics

*Moderator - Jodiane Tritt, Executive Vice President, Arkansas Hospital Association**

*Panelist - Janet Hunter, Education Specialist, Novitas Solutions**

*Panelist - Janet Mann, Deputy Director, Arkansas Health and State Medicaid**

*Panelist - Josh Reaper, Senior Manager, Forvis Mazars, LLP**

CPE Credits: 2.0 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: This will be a guided discussion among payers led by Jodiane Tritt, Executive Vice President for the Arkansas Hospital Association. Attendees will have the opportunity to hear payer representatives discuss current hot topics and legislative updates impacting Arkansas providers. Representatives from Medicaid, BCBS (pre-answered questions), and Novitas will be on-hand to discuss these topics and answer questions.

Learning objectives: After this presentation, participants will be able to

- Review state hot topics impacting Arkansas facilities and providers.
- Learn what's new in payer and reimbursement trends.
- Identify opportunities to collaborate and have a good working relationship between payers and providers.

10:10 – 10:20 am Break & Networking with Exhibitors & Participants – Foyer

General Session – Rock Island IV-VII

10:20 – 11:10 am | Course FL2402

Medicare Updates

*Janet Hunter, Education Specialist, Novitas Solutions**

CPE Credits: 1.0 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: This course is a review of the most recent Medicare updates and contains a wide variety of topics which include, but are not limited to, MAC initiatives, CMS initiatives, quarterly and annual updates, as well as preventative service reminders.

Learning objectives: After this presentation, participants will be able to

- Review the latest Medicare initiatives.
- Understand the latest updates and reminders.
- Keep their patients healthy by promoting the preventive services available.

11:10 – 11:20 am Break & Networking with Exhibitors & Participants – Foyer

General Session – Rock Island IV-VII

11:20 am – 12:10 pm | Course FL2403

Arkansas Medicaid Updates

*Janet Mann, Deputy Secretary of Programs and Medicaid Director, Department of Human Services**

CPE Credits: 1.0 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: Summary of the upcoming year- rules, policy, and spending. Also, will discuss an additional impact from the end of the public health emergency.

Learning objectives: After this presentation, participants will be able to

- Better understand the long-terms goals and directions of Medicaid in Arkansas.
- Understand the impact of the expiration of the PHE has on Arkansas hospitals and Arkansas.

12:10 – 12:45 pm Lunch & Networking with Exhibitors & Participants – Pinnacle

General Session – Rock Island IV-VII

12:45 – 1:35 pm | Course FL2404

2024 Arkansas Legislative Update

*Jodiane Tritt, Executive Vice President, Arkansas Hospital Association**

CPE Credits: 1.0 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: This presentation will cover highlights of state legislation impacting Arkansas hospitals and the healthcare system in Arkansas.

Learning objectives: After this presentation, participants will be able to

- Understand changes made to policies governing the healthcare delivery system in Arkansas.
- Understand policy goals for the upcoming 2025 session.

General Session – Rock Island IV-VII**1:45 – 3:00 pm | Course FL2405****Strategies to Alleviate Revenue Cycle Disruption***Christine Fontaine, Solution Strategist, Waystar**

CPE Credits: 1.5 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: Discussion on alleviating disruption in the revenue cycle and the values of a better approach to solving the issues.**Learning objectives:** After this presentation, participants will be able to

- Describe how to alleviate RCM disruption now while setting their organization up for long-term success.
- Summarize actions that can help you increase revenue and decrease manual efforts.
- Transform their administrative and financial processes.

3:00 – 3:15 pm**Break & Networking with Exhibitors & Participants – Foyer****General Session – Rock Island IV-VII****3:15 – 4:30 pm | Course FL2406****FFY 2024 IPPS & CY 2024 OPSS Rule & Other Healthcare Regulatory Updates & Hot Topics***Veronika Kryzhanovska, Director, Forvis Mazars***Josh Reaper, Senior Manager, Forvis Mazars**

CPE Credits: 1.5 | CPE Type: Specialized Knowledge | Level: Basic | Prerequisites: None

Program Content: This presentation will identify, discuss and analyze changes in the IPPS and OPSS regulatory policy along with strategies and various other healthcare hot topics.**Learning objectives:** After this presentation, participants will be able to

- Evaluate recently issued policy changes related to healthcare reimbursement and the healthcare regulatory environment.
- Identify strategies and recommend actions to their organizations to prepare for upcoming regulatory changes.

**About the Speakers:*

Jodiane Tritt joined the AHA executive team as Vice President of Government Relations in 2010 and, in 2018, took on the role of Executive Vice President of the association. Tritt represents the AHA in all state legislative and regulatory activities. Prior to joining the AHA staff, Tritt most recently served as Executive Director of the Center for Clinical and Translational Research (now known as the Translation Research Institute at the University of Arkansas for Medical Sciences). Prior to that position, she was Director of Community Support for the Arkansas Department of Health (ADH). In her work at ADH, she played an integral role in public health policy development and was responsible for the agency's legislative agenda. Tritt is Past-President of the Arkansas Society of Association Executives, Past-President of the Arkansas Society of Professional Lobbyists, a member of the South-Central Telehealth Resource Center Advisory Council, and on the Advisory Board of the University of Arkansas for Medical Sciences College of Public Health. She is also a past chair of the State Association of Government Relations Officials for the American Hospital Association. She is a graduate of Hendrix College and holds a JD from William H. Bowen School of Law.

Janet Hunter has 42 years of Medicare experience. She began processing claims and progressed to customer service, correspondence, quality, internal training, management, and provider education. She led several projects including coordinating ISO certification and workload transitions. Janet has developed both internal and external educational activities. Janet developed curriculum and trained several Medicare contractors transitioning to the current claims processing system. She has presented at several large national Medicare Advantage Centers for Medicare and Medicaid Services (CMS) sponsored seminars. Ms. Hunter has been with Novitas Solutions for 12 years serving providers as an Education Specialist which includes Provider Outreach and Education activities.

Janet Mann serves as the Deputy Secretary of Programs and State Medicaid Director for the Arkansas Department of Human Services. The Program includes Medicaid, Aging, Substance Abuse & Mental Health, Developmental Disabilities, Provider Services & Quality Assurance, Eligibility, Child Welfare and Youth Services. The programs serve approximately 1 of 3 Arkansans annually with a total budget of an estimated \$11 billion dollars. Prior to this role, Janet has over twenty years of experience in healthcare and healthcare finance in state government and the corporate sector. This includes several roles at Arkansas DHS as Chief Financial Officer and Division Director of Medical Services as well as the Deputy Administrator for Mississippi Medicaid. In addition, she has worked in the private sector consulting with multiple states Medicaid agencies on finance, reporting, managed care, program integrity, organizational assessments and eligibility. Janet holds a Bachelor of Science degree in Accounting from the University of Alabama and is a Certified Public Accountant.

Josh Reaper, CPA, FHFMA is a member of the Forvis Mazars Healthcare Practice. Josh provides reimbursement services to healthcare providers, including hospitals, health systems, FQHCs, and rural health clinics. His experience includes preparing and reviewing cost reports, reviewing cost report adjustments, performing profitability analyses, and other consulting projects. He is a member of the American Institute of CPAs, Arkansas Society of Certified Public Accountants, and Healthcare Financial Management Association. Josh is a graduate with high honors of Ouachita Baptist University, Arkadelphia, Arkansas, with a B.A. degree in accounting and business administration.

Christine Fontaine is currently a Solution Strategist at Waystar. As part of her role, she assists healthcare providers identify solutions to help optimize their revenue cycle. Prior to joining Waystar, she was Vice President, Revenue Cycle Solutions with Optum360. In this role, she ensured that Revenue Cycle Management Services (RCMS) delivers competitive healthcare services to the market while maximizing company resources, and reliably contribute to the business results and strategic plan of the organization. She oversaw the coordination of cross functional teams, and guided the development, launch, delivery, and operation of the RCMS service line. Christine has been in the healthcare finance field for over 20 years, in both physician and hospital business offices. She has held management positions at Memorial Sloan Kettering, Montefiore Medical Center, and University of Maryland Medical System. Christine is a Certified Healthcare Financial Professional and is actively involved in AAHAM and HFMA. She served on the HFMA Board of Examiners, National Advisory Council and Revenue Cycle Forum. She has presented at HFMA, AAHAM, Meditech and other conferences on various topics related to revenue cycle operations.

Veronika O. Kryzhanovska, CPA, FHFMA is a member of the Forvis Mazars Healthcare Practice with more than 10 years of experience providing audit and reimbursement services to healthcare clients. Her experience includes managing audit engagements, reviewing cost reports, and performing other consulting services. She is a member of the American Institute of CPAs, Arkansas Society of Certified Public Accountants, and Healthcare Financial Management Association. Veronika is a 2010 graduate of the University of Central Arkansas, Conway, with a B.B.A. degree in accounting.

HOTEL RESERVATIONS

Please make your own reservations with Embassy Suites Little Rock Arkansas (1-800-Embassy). A block of rooms has been reserved, so please mention that you are with Arkansas HFMA to receive the rate of \$149 for a single & \$149 for double room. Embassy Suites will accept reservations until September 17th. After this date reservations will be taken on a space & rate available basis. Link to reserve your hotel stay online. Please make your reservations as soon as possible. You may book online at <https://www.hilton.com/en/attend-my-event/fall-conference-2024/>

EDUCATIONAL CREDITS



Health Care Financial Management Association-Arkansas Chapter is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.NASBAregistry.org.

Arkansas Chapter HFMA is registered with the Texas State Board of Public Accountancy as a CPE sponsor. This registration does not constitute an endorsement by the Board as to the quality of our CPE program.
(Sponsor number 009840)

Prerequisites and advance preparation are not required unless otherwise indicated.

A maximum of 8.0 CPE credits is available.

All courses are instruction method GROUP LIVE.

All sessions will incorporate an element of participant engagement, and there will be time for questions after each session.

CPE Type is classified based on NASBA definitions. The AR State Board of Public Accountancy requires license holders to complete a minimum number of hours in certain subject areas. The chapter has determined that the following CPE types fall within these subject areas: Accounting, Accounting (Governmental), Auditing, Auditing (Governmental), Regulatory Ethics, Behavioral Ethics & Taxes.

CPE SIGN-IN AND CERTIFICATES

To receive CPE credits, you must sign in for each individual session you attend. Sign-in registers are provided for those individuals who sign and check that they need a CPE certificate. Sign-in registers will be located in each session room. If your name is not printed on the register, be sure to print your name legibly on one of the blank lines at the end and sign next to your name. CPE Certificates will be emailed to each participant following the meeting. Keep a copy of this program along with your certificate for your records.

SPEAKER PRESENTATION HANDOUTS

Handouts will be made available electronically 3 days prior to the meeting. All attendees will receive an email notifying them that the handouts are available on the Arkansas HFMA website at arkansashfma.org so you can bring to the meeting if you choose.

REGISTRATION DISCOUNTS

Multiple registrations from the same organization are eligible for a discount. The 1st and 2nd entire meeting registrants pay full price, then the 3rd and 4th registrants pay 50% of the registration fee and the 5th and any additional registrants pay 25% of the registration fee. Multiple registrants must register at the same time to ensure they receive the discounts. Multiple registrations discounts do not apply to sponsor comps or one day registrations.

Any Past President of the Arkansas Chapter will be a discounted registration fee of \$75. This is being done both as a thank you for your tremendous efforts in past service to the Chapter and to encourage your continued attendance of meetings. If you are registering as part of a multi-attendee entity the discount will be applied to the last person registered.

PARKING/SHUTTLE FOR THIS EVENT

Park lot and Self-Parking are available.

BUSINESS CASUAL DRESS IS APPROPRIATE FOR THE MEETINGS & EVENTS.

2024-2025 CORPORATE SPONSORSHIP PROGRAM

The Corporate Sponsorship Program is designed to enhance the quality of the Chapter programs, newsletters, and other activities. Organizations can strengthen the Chapter by becoming a Corporate Sponsor.

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ARKANSAS CHAPTER HFMA FALL 2024 CONFERENCE REGISTRATION

PLEASE REGISTER ON-LINE (Credit Card & Mail Check options) (Sponsors using complimentary registrations will be issued a discount code to register)

Go to: www.arkansashfma.org then click on Education & Events

OR go to: <https://cvent.me/0QNwk9>

***Registration Fee:**

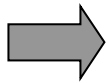
\$200	Conference Registration (before 10/11) *
\$100	ARHFMA Member & ARHFMA Sponsor (before 10/11) *
\$50	Past ARHFMA President (before 10/11) *

***All Registrations after the Friday before the meeting will incur an additional \$25 late registration fee.**

Checks and Credit Card are the only forms of payment accepted online registration.

***If taking advantage of discounts referenced in brochure, please follow these instructions below:**

Multiple Registrations from Same Organization:



1st & 2nd entire meeting attendee – full price
3rd & 4th entire meeting attendee – 50% off
5th & over entire meeting attendee – 75% off

Please contact Tami Hill at arhfma@arkansashfma.org or 501-231-0200 if you want to do multiple registration discounts and you will be issued a discount code to register.

MAIL check payable to: HFMA Arkansas Chapter
Attn: Tami J. Hill, Registrar
419 Natural Resources Drive
Little Rock, AR 72205

REFUNDS AND CANCELLATIONS

If cancellations are received after October 11, 2024, the registration fee is not refundable. Registrants who do not cancel or fail to attend must pay the entire fee. Substitutions, however, are permitted. Registration cancellations must be emailed. Phone and voicemail are not valid forms of communication for cancellations and refunds. For more information regarding administrative policies such as complaint and refund, please contact Tami Hill at 501-231-0200 or arhfma@arkansashfma.org