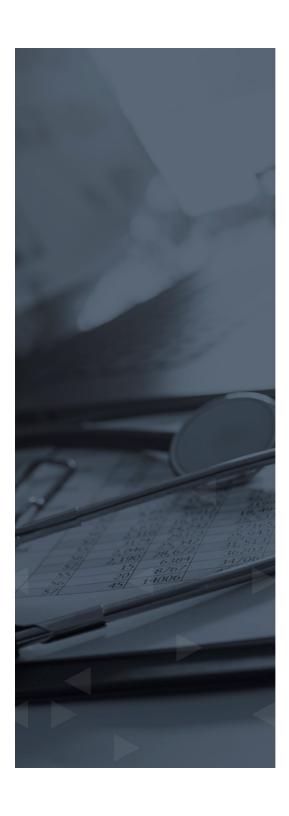


Everyone needs a trusted advisor. Who's yours?



### Accounting Research Tips and Tricks



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- How to perform effective research and analysis
- Accounting research
- Reimbursement research



### **Polling Question 1**

# How often do you perform research in your day-to-day job?

- All the time Once I learn this set of rules, they change them!
- Sometimes I am comfortable in what I do but get thrown a few curveballs here and there.
- Never I know everything!
- Unsure I just want CPE credit, Josh!



### Polling Question 1 - Results



#### The Truth About Health Care

- Things are always changing.
- We all do research (even if we don't realize it).





## How to Perform Effective Research and Analysis



### 6 Steps to Effective Research

- 1. Define your question
- 2. Identify your constraints
- 3. Select your tools
- 4. Evaluate your resources
- 5. Summarize your information
- 6. Challenge your answer



### 1. Define Your Question

- "Begin with the end in mind"
- What will my answer look like?
- What am I trying to solve?
- Who is my targeted audience?



### 2. Identify Your Constraints

- This is the most important step.
- Constraints are factors that may make your answer different than someone else's in another fact pattern.
- In Step 1, we define; in Step 2, we refine.
- What is considered <u>a</u> right answer might not be <u>the</u> right answer.
- Example:
  - Original question: How should endowment pledges be accounted for?
  - Refined question: How should a governmental hospital account for endowment pledges?



### 3. Select Your [Research] Tools

- Go straight from the horse's mouth if you can.
- Josh's hierarchy of resources<sup>(patent pending)</sup>
  - Horse's mouth
  - Stable boys
  - Oddsmakers
  - Punters
- Use internal resources (maybe you aren't the first person that's had this question).
- Not all resources are created equal.
- If the answer is "it depends," you may need multiple, strong sources to support your point.



### **Polling Question 2**

### Can you believe anything you read on the internet?

- Absolutely that Nigerian prince really wants to give me money!
- Only certain things while it's a great resource, anyone can post things online and say it's the truth.
- Nothing I prefer to go to my local library.
- Unsure I just want CPE credit, Josh!



### Polling Question 2 - Results



### 4. Evaluate Your Resources

- Authority
- Purpose
- Publication & format
- Relevance
- Date of publication
- Documentation

Source: Berkeley Library, University of California



### 5. Summarize Your Information

- Read it multiple times, if necessary.
- Cite your sources.
- Save hyperlinks in case you need to go back to them.
- TI;dr



### 6. Challenge Your Original Question

- Does what I've found actually answer my question, given relevant constraints?
- Can someone else follow my work and train of thought?
- Is my answer useful?



### **Example**

Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

1. Define your question

Are marketing expenses allowable on the cost report?



Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

2. Identify your constraints

HMH is a PPS hospital.

The expenses in question are Yellow Pages and newspaper ads that list providers and visiting hours information.



Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

#### 3. Select your tools

Randy does reimbursement research in his spare time because he loves it so much. So, he knows that the answer for this can be found on CMS's website.



Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

#### 4. Evaluate your resources

Since CMS's website is the "horse's mouth," this step isn't really necessary. The "stronger" your source, the less skeptical you can be.



Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

5. Summarize your information

Randy drafts the following email to Freddy:

"Based on <u>Chapter 21, Section 2136</u> of the Provider Reimbursement Manual, these expenses appear to be allowable in nature and should thus be included on the cost report."



Randy Reimbursement, Director of Reimbursement at Hospital Memorial Hospital, received an email from his boss, Freddy Finance, inquiring whether certain marketing expenses incurred by HMH are allowable expenses for the Medicare cost report.

6. Challenge your original question

Before hitting send, Randy re-reads his email to make sure he is answering the original question. Since he clearly answered his Freddy's question, he hits send. Feeling accomplished, he cracks open a cold one and logs on to the FASB website for some light reading.



# Takeaways

- This is an oversimplified example to show how we follow these 6 steps in our day-to-day lives.
- Knowing how to find the answers is just as important, if not more important, than knowing where to find them.



### **Polling Question 3**

# Which of these sources is the **weakest** (least authoritative)?

- FASB Codification
- BKD Thoughtware<sup>®</sup> Article on Latest COVID-19 Stimulus Bill
- @Accountingdude500 on Twitter
- Unsure I just want CPE credit, Josh!



### Polling Question 3 - Results



#### This is awesome! Now what?

Now that we've gone over **how** to do research, let's focus on **where** we can do this research.

Hyperlinks have been included for your convenience.





### **Accounting Research**



### The Horse's Mouth

- FASB Codification
- GASB Codification (choose Access Basic View)
- Not the most user-friendly websites
- What if I want to search this information but don't want to pull my hair out?



### The Stable Boys

- You're in luck! There are paid services that make it easier to comb through regulations.
- Examples include:
  - Thomson Reuters Checkpoint
  - CCH® Accounting Research Manager®
- What if I want someone else to do the research for me, aggregate their findings and summarize their conclusions?



### The Oddsmakers

- Once again, you're in luck! Accounting firms regularly release "white papers" or news articles about changes in accounting standards.
- Examples include:
  - BKD Thoughtware®
  - KPMG Handbooks
  - EY AccountingLink
  - PWC Viewpoint
  - Deloitte Roadmaps



### The Oddsmakers (cont.)

- Professional publications are also a great place to start
- Examples include:
  - HFMA
  - AICPA Journal of Accountancy
  - ARCPA Knowledge Hub
  - Accounting Today
  - AICPA Center for Plain English Accounting



#### The Punters

- Other sources, while not as strong as the ones previously mentioned, can be used to help you find your answer.
- Examples include:
  - Google Scholar
  - Previous HFMA Presentations
  - Regular Google Search\*
  - Wikipedia as a last resort (don't tell your English teacher!)



<sup>\*</sup> I like using Google as a starting point to help search within the other resources (i.e., search "ASC 842 lease incentives"). Make sure you are using an appropriate resource!

### **Polling Question 4**

When Josh was making this presentation, he Googled "ASC 842 lease incentives." Below are the first three results. Which one should he use to answer a question he may have on this topic?

- A blog post from leasequery.com on lease incentive accounting – a company that specializes in lease accounting and software
- A 300+ page manual from Grant Thornton on lease accounting – 6<sup>th</sup> largest public accounting firm in the U.S.
- A 300+ page manual from PwC on lease accounting "Big Four" firm
- Unsure I just want CPE credit, Josh!



### Polling Question 4 - Results





### Reimbursement Research



### The Horse's Mouth

- CMS Website
- Arkansas Medicaid Provider Manuals
- Federal Register (Cornell)
- Arkansas Code (Justia)
- Not the most user-friendly websites
- What if I want to search this information but don't want to pull my hair out?



### The Stable Boys

- You're in luck! There are paid services that make it easier to comb through regulations.
- Examples include:
  - WK Cheetah<sup>®</sup>
  - Lexis<sup>®</sup> Nexus
- What if I want someone else to do the research for me, aggregate their findings and summarize their conclusions?



### The Oddsmakers

- Once again, you're in luck! Reimbursement firms regularly release publications about changes in the reimbursement environment.
- Examples include:
  - BKD Thoughtware®
  - <u>Novitas</u> or another Medicare Administrative Contractor (MAC) website
  - Besler
  - Big Four pages (see previous Oddsmakers slide for links)



### The Oddsmakers (cont.)

- Professional publications are also a great place to start
- Examples include:
  - HFMA
  - Modern Healthcare
  - Healthcare Business Monthly
  - Accounting Today
  - Becker's Hospital Review



#### **The Punters**

- Other sources, while not as strong as the ones previously mentioned, can be used to help you find your answer.
- Examples include:
  - Google Scholar
  - Previous HFMA Presentations
  - Regular Google Search\*
  - Wikipedia as a last resort (don't tell your English teacher!)



<sup>\*</sup> I like using Google as a starting point to help search within the other resources (i.e., search "Worksheet S-10 overview"). Make sure you are using an appropriate resource!

### **Polling Question 5**

When Josh was making this presentation, he scoured the internet for resources on Worksheet S-10. Below are some of the results he found. Which one should he use to answer a question he may have on this topic?

- An article from BKD Trusted Advisors™
- A 7-minute segment from a Besler podcast A company specializing in healthcare finance
- An hour-long YouTube video from WPS GHA A Medicare Administrative Contractor
- Unsure I just want CPE credit, Josh!



### Polling Question 5 - Results



# Closing

- Knowing how to look is important.
- The resources I've provided should give you a starting point, but you may still have to do some digging.
- Don't go it alone! Your external auditors and cost report preparers can be a great resource for complicated issues requiring research.



### Questions?

### Thank You!

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